

Data Processing Agreement / AVV

Art. 28 GDPR / Auftragsverarbeitung

Stand: 2026-05-02

Data processing agreement for services where OpenDucks IT processes personal data on behalf of customers.

1. Purpose

This Data Processing Agreement / AVV governs commissioned processing under Art. 28 GDPR where OpenDucks IT processes personal data on behalf of the customer.

2. Subject Matter

Processing may include hosting, storage, support, maintenance, managed services, backups, monitoring, software operation and troubleshooting according to the underlying contract.

3. Instructions

OpenDucks IT processes personal data only according to documented customer instructions unless required by law. The customer is responsible for lawfulness of processing and data subject information.

4. Security Measures

OpenDucks IT implements technical and organisational measures appropriate to the risk. The TOMs document forms part of this agreement by reference.

5. Subprocessors

OpenDucks IT may use subprocessors for infrastructure, payment, support, communication and operational tooling. The subprocessors document lists relevant categories and change handling.

6. End of Processing

After the end of services, data is returned or deleted according to the contract, legal retention duties and technical feasibility.

Kontakt

Fragen zu diesem Dokument können an legal@openducks.org gerichtet werden. Abuse-Meldungen bitte an abuse@openducks.org oder über die Abuse-Seite einreichen.